

LIMITED WARRANTY

KFI Studios guarantees our chairs and tables are free from defects and/or faulty workmanship under the following guidelines and limitations:

Chair Frames | 12 years
(excluding 300, 400, 1000, and 2300 series)

300 Series Chair Frames | 5 years

400 Series Chair Frames | 5 years

1000 Series Chair Frames | Lifetime

2300 Series Chair Frames | Lifetime

Foam | 5 years

Textiles | 5 years

Glides & Casters | 5 years

Pneumatic Cylinders | 5 years

Table Bases | 12 years

Laminate Tabletops | 5 years

Wood Tabletops | 5 years

Outdoor Furniture | 5 years

This warranty is void if product is not used for its intended purpose or if subjected to an unusual application, abuse, or normal wear and tear. Warranty applies to a single shift/40-hour work week. The following is not covered by warranty:

- Variations in color or texture of material are not considered defects.
- Wood color variations, knots, and distressed look are natural character of the wood and not considered defects.
- Damage from any sharp objects (e.g. scissors, clothing, writing utensils, keys, jewelry, shoes) are not considered covered under warranty.
- Damage caused by freight carrier is not warranted.
- Wood Tops: Knots, indentations, saw cuts, and uneven surfaces may be visible. This is not a manufacturer defect and not covered under warranty. Solid wood surfaces are subject to denting and scratching if not properly cared for. Wood tops are made from several wood planks of the same wood species. Due to natural wood variations, tops will have many color, texture and tone variations. Natural wood may darken with exposure to sunlight and age. These characteristics are not considered defects and are not covered under warranty.

This warranty applies to products manufactured after August 1, 2016.

This warranty is valid to any purchaser of KFI Studios furniture. In the event of a claim, the purchaser may be required to show validity of claim by furnishing a copy of the original invoice for the product in question.

The KFI Studios service department must issue a return authorization. The purchaser may then return the product to KFI Studios, freight prepaid. Upon receipt and investigation of claim, if KFI Studios agrees with claim, we will without further cost to purchaser, repair or replace, at KFI Studios' option, the appropriate defective part. We stand behind all of our products and will do everything we can to resolve any problems in a fair manner based on warranty terms and as quickly as possible.